

Terms and Conditions of the Guarantee for VRLA batteries by MW Power

This applies to the maintenance-free lead-acid batteries of VRLA type. If the trade agreements do not provide otherwise, the guarantee for the batteries of MW series and of MWL series will be 24 months from the date of sale. If you use the batteries of MW series and of MWL series based on cyclical applications (periodic discharge/charge), the guarantee will be 6 months from the date of sale and will not include the cases when the battery is worn by the user by too intensive exploitation. The cyclical application or other extreme conditions of application of the batteries should always be agreed with MPL Energy Sp. o.o.

1. The guarantee applies only to the batteries with the material defects or quality defects, arising during the production of the batteries as well as those, which operating capacity, due to manufacturing defects, has reached less than 80% of the nominal capacity of the battery.

2. The guarantee is only valid if:

- **The batteries have been operated according to the manufacturer's recommendations included in the instructions for use and the data sheet of the battery,**

- The rules of starting the links, batteries, charging units have been respected, and starting has taken place no later than 90 days from the date of sale and the measurements of the starting battery set have been made (quiescent voltage and charging current values), and the protocol has been sent to MPL Energy.

- The user has provided the thermal conditions in the rooms, where the batteries are operated at the temperature not exceeding 25°C,

- The repairs have not been executed without prior agreement or checking with the manufacturer of the batteries,

- There have not been mechanical damage of the battery caused by the user,

- The "Book of the battery life" has been kept (for the sets of the batteries) and the measurement results with the capacity test after a maximum period of one year and 90 days from the date of purchase have been sent to MPL Energy,

- MPL Energy has been notified in writing about damage to the battery within 3 working days from the date of disclosure of damage.

Note: In case of temperature increase of VRLA battery operation above the + 25°C, the guarantee is limited to 12 months.

3. MPL Energy is not responsible for damage or loss of technical and operational efficiency of the batteries caused by any mechanical failures, acts of God or acts of third parties.

4. The guarantee responsibility is strictly limited according to MPL Energy to repair or replace the defective batteries, excluding the costs of transport and installation.

5. The basis for the complaint procedure is to provide: a copy of the purchase invoice with the serial number of the battery and the protocol of the detected damage.

6. Each time these Terms and Conditions of the Guarantee are valid in conjunction with the General Terms and Conditions of the Guarantee of MPL Energy Sp. o.o.